

UNDERREPORTING AND THE IMPLICATIONS FOR SERIOUS INJURY AND FATALITY PREVENTION

Your Presenters



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And your camera is off

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If you have any questions, please put them in the questions box and we address at the end of the session

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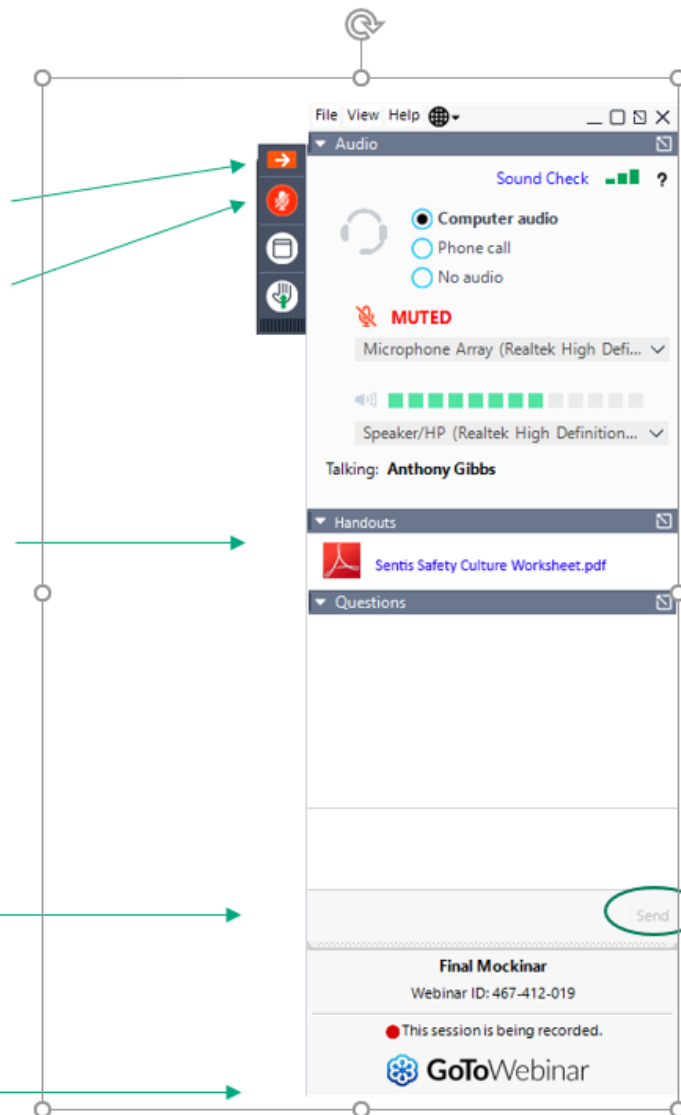
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**WEBINAR
STARTS IN**

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A man in a plaid shirt and jeans is smiling and holding a young girl in a yellow dress and a young boy in a blue shirt and jeans. They are standing in a doorway, looking out towards a bright, green outdoor area. A dotted line in shades of blue and green arches from the left side of the image towards the family.

**To change the lives
of individuals and
organisations for the
better, every day.**

AGENDA

- 1 LEARN ABOUT UNDERREPORTING AND THE KEY DRIVERS OF IT
- 2 THE IMPORTANCE OF ACCURATELY IDENTIFYING POTENTIAL SERIOUS INJURY/FATALITY EVENTS
- 3 LEARN ABOUT THE IMPORTANCE OF WEAK SIGNALS TO FUTURE SERIOUS EVENTS
- 4 SOME PRACTICAL IDEAS/STRATEGIES YOU CAN CONSIDER TO CHANGE THE WAY YOUR ORGANISATION RESPONDS TO INCIDENT REPORTS



Underreporting – what is it?



**Why is underreporting
an important topic to be
talking about?**

POLL

To what extent are incidents/near misses going unreported?

- A. To a great extent
- B. Somewhat
- C. Very little
- D. Not at all



**Why does
underreporting occur?**



What does your reporting to the board currently look like?

POLL

What sort of incident data gets the most attention from your board?

- A. Lag indicator information such as LTIFR and AIFR
- B. Lead indicator information such as near miss reporting, hazard reporting etc
- C. Serious Injury Potential data
- D. Data around pre-cursors to SIF potential incidents
- E. Data around patterns that indicate system failure



How can metrics impact SIF Prevention?

POLL

How well does your organisation categorise incidents as SIF potential vs minor (not SIF)?

- A. Excellent
- B. Above Average
- C. Average
- D. Below Average
- E. Very Poor

UNDERSTANDING SIF POTENTIAL

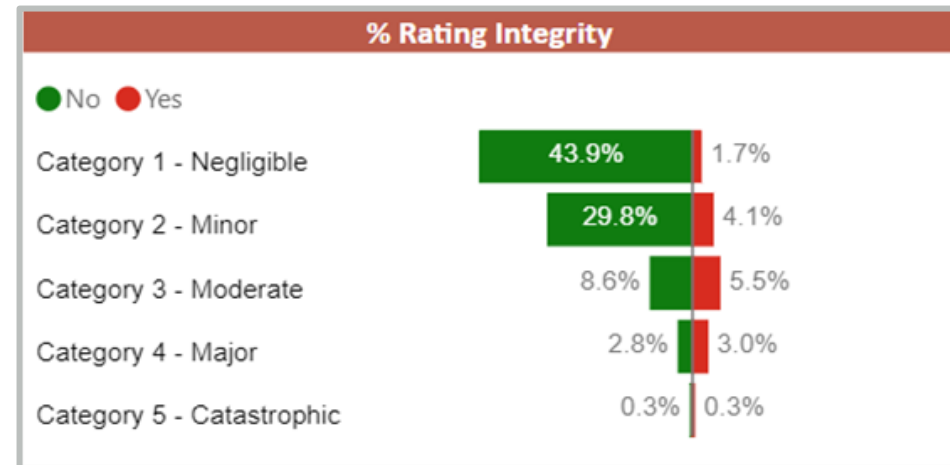
45%

of serious incidents fly under the radar*

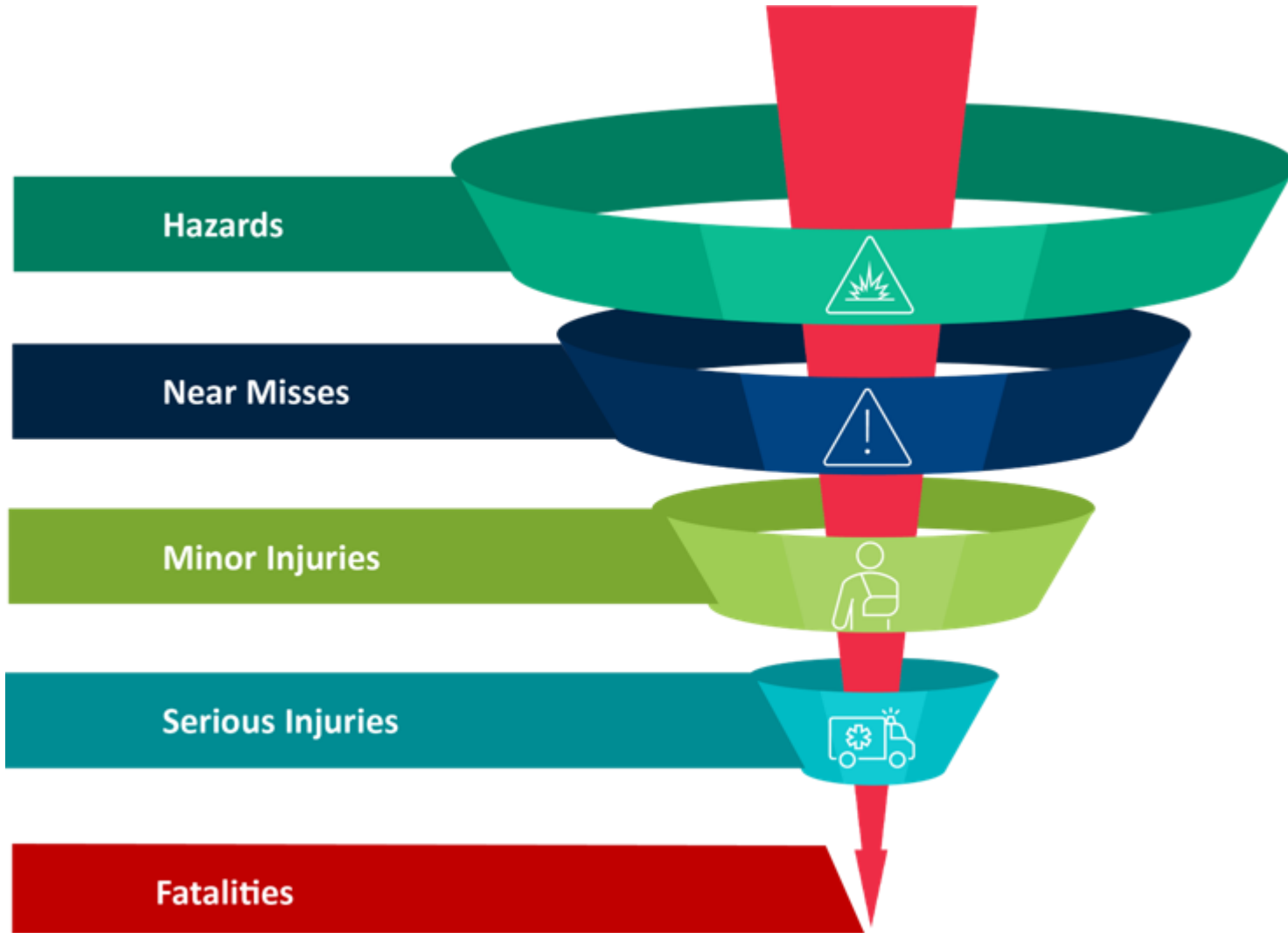
29%

of incidents attract unnecessary effort*

- *Incident Analytics[®] analysis of 2000+ incidents and near misses across multiple industry sectors 2019-21. Incidents reviewed for corporate risk rating accuracy:
- 45% of incidents with serious or fatal potential were listed in lower corporate risk categories
 - 29% of incidents appearing in major corporate risk categories had NO serious or fatal potential



UNDERSTANDING SIF POTENTIAL





What are the features of an organisation with a strong reporting record?



Getting the right information



Finally, what is one recommendation to improve our ability to learn from incidents?

WHERE ARE THE OPPORTUNITIES?

- Understanding why/how underreporting is occurring in your organisation
- Responding positively to reports of safety incidents/near misses
- Adopting an attitude of continuous improvement and learning
- Exploring history of incidents through explorative investigation

DISCOVER MORE

Safety Culture Diagnostics

Turning insight into action.



Would you like more information on Sentis' Safety Culture Diagnostic and Insights-to-action process?




Express your interest

DISCOVER MORE

Incident Severity Analysis



Would you like more information on Sentic's Incident Severity Analysis?

 Express your interest

Q&A

Over to you

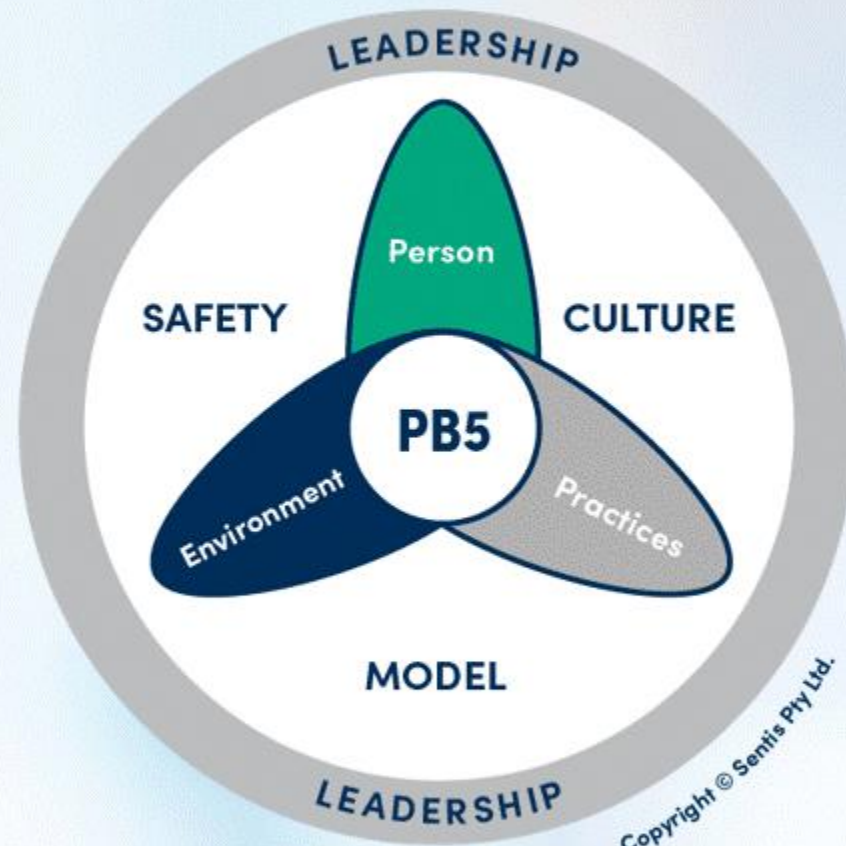


Get in touch



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UNDERSTANDING SIF POTENTIAL

A. Employee fractures foot when they climb out of a truck cab, miss the bottom rung of the ladder, and fall 90cm to the ground. Their foot rolled off a small rock.

B. Employee fractures foot when backed over by a forklift truck. The forklift operator backed up without looking, and the backup alarm was not functioning.

- Realistic possibility
- Repeat exposure 100X
- “1-IF” Rule
- $F = M \times A$
- Worker perspective (credibility)
- “5-minute” rule
- Exclude MSD / chronic