

Taking Control of High-Risk Work Program Outline



Target Audience
Frontline workers



Duration
1 day



Group Size
15 participants



Pre-Work
The Brain at Work (1 or 2 day)

Taking Control of High-Risk Work addresses not only the ‘what’ and the ‘how’ of an organisation’s Critical Risk Management (CRM) system, but also provides a compelling ‘why’. This program helps workers understand their role in the management of critical risks, how their attitudes influence their safety results, and how existing safety tools and processes support the effective management of critical risks. Providing an understanding of the brain and its limitations in relation to risk helps workers understand the importance of in-field verifications. Consequently, workplace psychological safety is improved through an understanding of the importance of critical control verifications and the sharing of insights.

Key Learning Outcomes

At the completion of this module participants will be able to:

- Understand the value and intent of the CRM system across the business.
- Understand how the CRM system is structured and the roles and responsibilities within the system.
- Understand the terminology and definitions specific to the CRM system being implemented.
- Know what the critical risks and controls are within the system and how these relate to daily routines.
- Appreciate the ‘person component’ within the CRM system and understand strategies to best manage the human factors that may impact the effective implementation of the CRM system.
- Understand the steps required to implement critical controls and how these will be verified by leaders to ensure the controls are present and effective.
- Understand the agreed process for ‘start work’ and ‘stop work’ authorities, including what to do when a control is identified as not being in place or effective.
- Appreciate the importance of applying a learning mindset and contributing to the continuous improvement of the CRM system.
- Understand the process for how lessons learned and actions taken, will be communicated and integrated through existing systems such as pre-start meetings.